

How to report a missed pick up on the Waste Management website

1. Go to www.wm.com
2. Click on "Schedule and ETA" on the top of the page
3. On the first drop down bar click on "service address"
4. Enter your address
5. Click on "report missed pick-up for prior services"
6. This will generate a ticket # that you can reference and will show an estimated time of recovery